



CQC Statement of Purpose Policy

The Registered Manager at our practice is Zygmunt Mirski.

Our practice has exceptionally high values regarding patient care and will continue to strive to achieve goals and provide patient satisfaction. Our practice aims to provide excellent oral health treatments in line with local and national guidelines to children and adults of all needs by offering outstanding services across all of the counties and communities they serve. We understand the importance of having an in depth understanding and knowledge of local patients' needs and the benefits their views can have on our services and regularly carry out patient satisfaction surveys and have implemented a 'suggestion box' to ensure we are responsive to our patient's needs.

Our practice staff consists of; General Dental Practitioners (GDP's) and Dental Care Professionals (DCP's), who form part of a very diverse work force and we have a successful track record in recruiting and retaining both GDP's and DCP's. We often recruit DCP's from within the local area as they can bring us local knowledge and where appropriate an understanding of the cultural and language needs of the patients. All team members are adequately trained, updated and appraised annually and keep an up to date record of their Continuing Professional Development (CPD) in line with the current General Dental Council (GDC) guidelines; newly recruited staff are given intense training in use of our systems and the importance of patient confidentiality.

All our employees have knowledge of national guidelines and can provide a service based on these, which include: Standards for Better Health, Delivering Better Oral Health, Smoke Free and Smiling, to mention a few.

Practice Aims & Objectives

- To provide patient centred dental care of a consistent high quality, considering patients individual needs.
- To regularly review practice working methods and encourage suggestions for improving patient care. To keep up to date with current thinking on all aspects of general dentistry.
- To provide continuous improvement of our services through patient views and experiences.

Services Provided

We ensure our service users can spend time discussing their needs with the appropriate member of the team and involve all patients and carers in all decisions regarding their treatment ensuring they can make an informed decision and give appropriate consent. By investing our time in patients and providing them with excellent facilities and care, we are proud to have maintained an established patient base.

The regulated activities provided include:

- Treatment of disease, disorder or injury
- Surgical procedures
- Diagnostic and screening procedures

The services we provide at our practice are as follows;

- Routine and restorative dentistry
- Preventative advice and treatment
- Crown and bridge work
- Root canal treatment
- Dental hygiene treatment
- Cosmetic dentistry
- Tooth whitening
- Restorative dentistry
- Surgical treatment